**NJLA Reference Section Meeting (online via Adobe Connect) – Chat Transcript**

**Thursday, July 30, 2015**

  Jill Stafford: Hi Everyone. I think we'll get started. Thank you all for attending! I hope you all received the agenda attachment I sent  
  Jill Stafford: I type slowly, so in the interest of time, I sent lots of information ahead of time.  
  Stephen: Late coming.. hi !  
  Jill Stafford: We are still looking for a recording secretary if anyone is interested or know anyone.  
  Doug Baldwin: sorry everyone had network issues will upload agenda shortly  
  Jill Stafford: I'm sorry our first meeting is online, but I know everyone is busy this summer. I look forward to meeting everyone face to face.  
  Jill Stafford: Thanks, Doug.  
  Jill Stafford: Yay! Thanks, Doug!  
  Margery Ashmun: Hi folks!  
  Jill Stafford: Nancy Polhamus has offered to host a meeting in Mullica Hills this year.  
  Tina Marie Doody: Plainfield is happy to host as well.  
  Jill Stafford: I know it's far but I'd like to bring in some of the south Jersey folks.  
  Jill Stafford: Thanks, Tina  
  Dena: Count Old Bridge in as possible host as well  
  Jill Stafford: It looks like we'll have plenty of meeting places.  
  Jill Stafford: Are there any field trips you would like to take?  
  Jill Stafford: I would like to plan the first f2f meeting for early September.  
  Dennis Kuhn: I know we visited the State Library already, but maybe we could take another trip? They have many resources.  
  Jill Stafford: The state library is always a worthwhile destination.  
  Karen Vaias: I would love to have a tour of the state library  
  Stephen Brunskill: Same here  
  Mimi Lee: yes  
  Mimi Lee: always welcome  
  Jill Stafford: Great! Good idea Dennis!  
  Mimi Lee: TBBC is a great place to visit  
  Mimi Lee: no parking issues  
  Jill Stafford: Yes TBBC is a fascinating place!  
  Jill Stafford: Mimi, how is parking at the state library? Is the parking deck open?  
  Mimi Lee: yes, the visitor parking is on the level 1 (basement)  
  Mimi Lee: you will need to show Photo ID and i can make arrangement prior to the meeting  
  Jill Stafford: Everyone is welcome to send me ideas and I'll get started planning right away.  
  Jill Stafford: Would you all prefer if we have a set schedule for the year?  
  Theresa: Maybe a One Stop Career Center?  
  Jill Stafford: Theresa, do you know anyone there?  
  Mimi Lee: I usually suggest TBBC if it is for meetings because the meeting room (and the building) is more pleasant, and there is plenty of parking spaces available. Whichever works best for you, I can help make an arrangement. Just let me know.  
  Theresa: At the one in New Brunswick. I could contact him if the group is interested.  
  Jill Stafford: Mimi, I'll definitely be in touch.  
  Mimi Lee: okay  
  Karen Vaias: I would also love to tour a NJ Family History  
  Karen Vaias:...Center  
  Theresa: Karen, I would like that too.  
  Stephen Brunskill: I know we have parking issues, but I can offer an alternative  parking location which is available at no cost. are willing to overlook that point, the "North Jersey History & Genealogy Center " is of interest, I'm sure James Lewis -- the department head there -- would oblige a tour  
  Stephen Brunskill:...al that's necessary is a five minute walk...  
  Jill Stafford: I think we have no trouble filling up the year :-)  
  Jill Stafford: Good to know there are parking options at the state library!  
  Tina Marie Doody: If LH is a topic of interest I could probably convince our Archivist and/or Genealogist to do a program here as well.  
  Jill Stafford: Tina, we could always partner with the History section.  
  Tina Marie Doody: Great. Just let me know if you want me to reach out to them and what topics you would like them to cover.  
  Jill Stafford: Does anyone have anything else to say about meetings? I'd like to switch to the ASF since some people have to leave early.  
  Jill Stafford: Thanks, Tina!  
  Jill Stafford: Doug, can you switch the slide to the forum?  
  Dena: Love the genealogist idea!  
  Jill Stafford: Dena, they have a family history center in East Brunswick.  
  Jill Stafford: I'm getting very excited about the forum. We have a great keynote speaker.  
  Jill Stafford: She'll fit right in with our theme.  
  Sheila Kirven: I'm sorry, what is TBCC  
  Jill Stafford: Librarians:Agents of Positive Community Change.  
  Mimi Lee: Jill- you did a great job finding the keynote speaker- excellent pick!  
  Dennis Kuhn: I agree! It's a nice way to continue on what NJLA taught us from the keynote speaker  
  Mimi Lee: Sheila- you mean TBBC? It is the state library's Talking Book and Braille Center  
  Jill Stafford: Thanks! I'm so happy she agreed to come. She'll be at the NYLA Conference the week before our forum.  
  Theresa: so great you were able to get her!  
  Jill Stafford: I listed all of our confirmed speakers. I need help with the last three sessions. Does anyone have ideas for presenters?  
  Louisa Bann: Did i miss the name of the speaker?  
  Jill Stafford: Sorry Louisa. Her name is Erica Freudenberger.  
  Louisa Bann: oops just saw it in the attachment from this morning...  
  Jill Stafford: It's on the agenda but Doug must be busy.  
  Jill Stafford: If anyone comes up with ideas for speakers, please let me know!  
  Jill Stafford: What topics do you think we need to add to have a well-rounded forum that will attract people?  
  Jill Stafford: What would you guys like to see?  
  Dena: thx for the info Jill, sorry had to take phone call  
  Dennis Kuhn: Maybe one on low budget programming?  
  Jill Stafford: Dennis, I'll mention low budget programming to Janie and Andy. Maybe they can hit on that.  
  Tina Marie Doody: It might be interesting to have all the various ebook consortia (I think there are 5-6 statewide) to talk about what they offer and how they are each managing their services.  
  Karen Vaias: Sorry everyone-- I have another meeting.  
  Jill Stafford: Bye, Karen. Thanks for coming!  
  Jill Stafford: Tina, that's a very interesting idea. Is there a committee looking at a state wide platform?  
  Jill Stafford: Tina,  
  Louisa Bann: I think Tina has a great suggestion...a talk on streaming technologies is another one which would be of interest to many reference departments  
  Jill Stafford: would you know who to contact in each consortium  
  Theresa: I like your idea of a program on training new hires. Maybe something on cross training?  
  Cassidy: I attended the ebook presentation at the njla conference and it was great  
  Cassidy: it would be nice to bring the consortia's together to get their perspectives  
  Dennis Kuhn: I remember there was a topic similar to the Forum last year which was packed.  I attended it and it was very helpful! I think Melissa Brisbin from Cherry Hill presented it.  
  Sara Weissman: Theresa..I'd also like to hear from new hires and how they feel about how they've been trained  
  Theresa: Sara, that would be interesting to hear directly from the new hires.  
  Tina Marie Doody : I know the eLibraryNJ people (as it is myself and Eileen) and can ask around for the others info.  
  Sara Weissman: (If they had the courage...)  
  Theresa:Sara, I know. Maybe speaking behind a screen?  
  Dennis Kuhn: Or Sara, even from staff who work in different departments, and how they were trained, etc  
  Jill Stafford: with their voices disguised?  
  Theresa: Yes Jill!  
  Sara Weissman: Groucho Marx glasses/noses/mustaches!  
  Dena: and anonymous masks  
  Sara Weissman: Seriously, I often wonder if we actually get it right?  
  Theresa: OK, I want to go to this program now. Maybe we can make it happen? :)  
  Jill Stafford: We've had lots of turnover so I feel I'm always training. I'd love to hear from someone who does it well.  
  Theresa: Maybe a program on tools and procedures for internal communication/scheduling? Doesn't sound that exciting by is important.  
  Sara Weissman: Could ask for anonymous submissions from anyone who has been trained within last five years...read 'em off, have a panel of trainers comment, discuss, blush...  
  Jill Stafford: I can put out a call for some speakers on the different google groups. Maybe we'll get lucky.  
  Jill Stafford: Theresa, that could be a good tech program.  
  Cassidy: That's sort of similiar to how the professionalism workshop was done this past year  
  Sara Weissman: I'd like to know what internal comm tools have been tried.. we did staff BBS, big bust, for example  
  Dennis Kuhn: I like the internal communication idea Theresa.  Dr. Marie Radford would make an awesome presenter! She's always full of ideas and is a wonderful presenter!  
  Jill Stafford: Does anyone know a large library or a system that does what Theresa mentioned?  
  Cassidy: Panel of professionals, and then they took anon. questions via a passed hat around the audience  
  Theresa: Yes, Jill. Google drive is what we use but also use print communication book, informal meetings, formal meetings.  
  Cassidy: Theresa -- I would love a workshop of scheduling and internal comm. :)  
  Theresa: Sorry, gotta run  but hat to. This is interesting!  
  Theresa:\*hate  
  Jill Stafford: Bye Theresa!  
  Dennis Kuhn: Maybe a panel of different people and how their internal communication works in their library?  
  Louisa Bann: Agreed. I think that Marie Radford would be really good on this topic  
  Cassidy: Yes -- representative of different strategies and tools used  
  Jill Stafford: I'll add internal communication tools to the list when I send out a call for speakers.  
  Cassidy: What's worked and what hasn't  
  Jill Stafford: Louisa, are you in contact with Marie Radford? Should I ask her about this?  
  Jill Stafford: I meant to say, would you be able to ask her?  
  Louisa Bann: Yes I am! she was my advisor. I’d be happy to reach out to her  
  Jill Stafford: That would be great - thanks! I think she spoke at the forum last year, but on a different topic.  
  Jill Stafford: I'll move on to food at the forum.  
  Jill Stafford: We are looking at boxed lunches from Panera. Is everyone okay with this?  
  Dennis Kuhn: There's a Panera right across the street from the library.  Not sure where the food will be coming from though.  
  Jill Stafford: I'd also like to arrange an informal get together after the forum so I'll need some suggestions if you know the area.  
  Dennis Kuhn: There's the family arcade iPlay America, it probably won't be crowded during the day time.  They have a restaurant,bar and lots of arcade games...  
  Jill Stafford: Probably from that one Dennis. They said the Manalapan location would be delivering it.  
  Jill Stafford: I'll look into the iPlay America, thanks!  
  Jill Stafford: Thanks, Doug!  
  Jill Stafford: The last thing I want to say is that proposals for the 2016 NJLA Conference are due by November 20.  
  Jill Stafford: It's not too early to think about presenting a session ... or doing a poster.  
  Jill Stafford: If you haven't done it, it really is a great experience!!  
  Jill Stafford: Would anyone like to add anything before we wrap up?  
  Louisa Bann: Yes I will ask Marie if she is interested. No prob.  
  Jill Stafford: Thanks, Louisa. If she can't do it, maybe a colleague?  
  Jill Stafford: Rutgers professors are always welcomee:-)  
  Louisa Bann: For sure. She's often receptive to speaking!  
  Louisa Bann: You covered alot. Thanks Jill!  
  Jill Stafford: I'll process everything we talked about and set the next meeting.  
  Jill Stafford: Thanks everyone for coming today!!  
  Dennis Kuhn: Thanks Jill! Great meeting :)  
  Margery Ashmun: Stay cool!  
  Sheila Kirven: Thank you. Bye  
  Jill Stafford: You can contact me at [jstafford@lmxac.org](mailto:jstafford@lmxac.org) if you want to add anything.  
  Louisa Bann: If the September meeting could be scheduled for after the 14th that would be great!  
  Stephen Brunskill: Bye !  
  Cassidy: Have a good afternoon!  
  Jill Stafford: I'll keep that in mind Louisa!  
  Dena: thx!  bye!  
  Jill Stafford: Bye everyone!  
  Jill Stafford: Doug, thanks so much for hosting. We'll have to talk about adding audio for next time.  
  Dennis Kuhn: Jill, I copied the chat transcript, I'll clean it up and send it to you tonight.  
  Jill Stafford: Thanks Dennis!  
  Mimi Lee: Jill- how is the table situation?